



Le Club

DES DOUARS

Terms & Conditions

1. Club Access & General Use

Club des Douars is a private lifestyle club open to both members and non-members, subject to availability. By accessing the Club, all guests agree to respect these Terms & Conditions, the facilities, and other guests. The Club reserves the right to modify its services, activities and access conditions at any time.

2. Code of Conduct

Members and guests are expected to behave respectfully at all times. Any inappropriate behaviour, including but not limited to:

- disrespect towards other guests or staff,
- excessive noise or disturbance,
- unsafe or disruptive conduct,

may result in refusal of access or exclusion from the Club.

The Club promotes a friendly, relaxed and refined atmosphere, and expects all guests to contribute to it.

3. Dress Code

Appropriate attire is required at all times:

- Sportswear is required for all sporting activities (Padel, Active Wellness)
- A neat and appropriate outfit is expected in social areas, including the bar

The Club reserves the right to refuse access in case of inappropriate dress.

4. Health, Fitness & Liability

All physical activities, including Padel and Active Wellness classes (yoga, pilates, training, etc.), are undertaken at the participant's own risk.

By participating, guests confirm that:

- they are in suitable physical condition
- they have no medical contraindications

The Club cannot be held responsible for injuries, accidents or health issues occurring during activities.

5. Bookings (Padel & Classes)

Bookings for Padel courts, lessons, tournaments and wellness classes are made:

- via the Playtomic app (Padel)
- via the Club's booking platform (Active Wellness)

The person making the booking is responsible for the reservation and for ensuring all participants are informed of the Club rules.

6. Cancellations, No-Shows & Delays

Cancellation policies may vary depending on the activity and will be specified at the time of booking. Unless stated otherwise:

- late cancellations and no-shows may be charged in full
 - in case of delay, the duration of the activity may be reduced without refund
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7. Membership Terms

Memberships at Club des Douars are personal and non-transferable.

Members benefit from specific advantages depending on their membership type, including preferential access and pricing.

Key principles include:

- each membership is strictly individual
- benefits apply only to the member's own participation
- invited guests are welcome but do not benefit from membership advantages

Specific membership offers (e.g. couple, family, local or age-based offers) are subject to eligibility conditions and may require supporting documentation.

8. Bar & Consumption

The Club bar is open to members and guests.

- All consumptions must be paid according to the conditions in place
- Bringing external food or beverages is not permitted
- Guests are expected to consume responsibly

The Club reserves the right to refuse service, particularly in cases of inappropriate behaviour.

9. Pricing & Payments

All prices are subject to change at any time.

Guests are responsible for settling all payments related to:

- bookings
- memberships
- bar and other services

In case of unpaid amounts, the Club reserves the right to restrict access to its services.

10. Opening Hours

Opening hours are indicative and may vary depending on:

- seasonality
- events
- operational constraints

The Club reserves the right to modify its opening hours at any time.

11. Use of Facilities & Equipment

All facilities (padel courts, wellness areas, bar, common spaces) and equipment must be used responsibly.

Guests are expected to:

- respect the equipment and infrastructure
- follow any instructions provided by staff

Any damage may be charged accordingly.

12. Personal Belongings

Guests are responsible for their personal belongings at all times.

The Club declines all responsibility in case of loss, theft or damage.

13. Image Rights

Photos and videos may be taken within the Club for communication purposes.

By accessing the Club, guests agree that they may appear in such content.

Guests who do not wish to appear in any images may inform the staff.

14. Right of Refusal & Exclusion

The Club reserves the right to:

- refuse access
- suspend or terminate a membership
- exclude any guest

in case of non-compliance with these Terms & Conditions or inappropriate behaviour.

15. Acceptance of Terms

By accessing the Club, booking an activity or subscribing to a membership, guests acknowledge and accept these Terms & Conditions.